U.S. VIRGIN ISLANDS

POPULATION: 104,317
ST. THOMAS AND ST. JOHN MAKE UP ONE DISTRICT.
ST. CROIX IS THE OTHER.

In 2020, the Commission evaluated 107,268 residents throughout the U.S. Virgin Islands. It concluded that 106,000 residents had fixed broadband access at minimum speeds and almost 100% of people in both rural and urban areas had access to a fixed connection.

BroadbandNow’s information about the Virgin Islands was last updated in April 2017. It estimated that 62% of Virgin Islanders had access to wireline service, with 41.1% access to cable, 58.2% access to DSL, and no access to fiber optic service. As a result, no Virgin Islanders had access to gigabit or 100 Mbps service at the time the data were collected. The speed test results show that the average speed is 23.5 Mbps, which does not meet the FCC’s definition of broadband, contradicting the FCC’s assertion that 100% of residents have access to a fixed connection at minimum speeds. This is probably due to the fact that the speeds reported by the FCC are maximum advertised speeds, but do not necessarily reflect daily performance.

BroadbandNow updated its page on St Thomas in November 2020, which shows that approximately 100% of residents have access to more than one wired provider. There are 6 providers in St Thomas and services include fiber optic connections and some advertise speeds of up to 50, 100, and 1,000 Mbps.

The FCC announced in November 2020 that it would award funding to bring Gigabit service to all 46,039 locations on the islands. The winners of a competitive bidding process will be eligible for $84.5 million over the next ten years to provide gigabit service in the U.S. Virgin Islands once it completes its authorization for high-cost support.

Governor Albert Bryan Jr. has big plans for expanding broadband access during his tenure, which he discussed during a conversation about workforce development, saying:

“We’re still operating like we’re in 1965. It’s 2020. Everything that’s in government must be powered by technology. We must lead the way in technology. By the time I leave this office, you should be able to do every single government service from your smartphone. That’s where we need to be.

In service of that goal, Governor Bryan convened the Telehealth Workgroup, which will focus in part “on mapping out technical infrastructure, including assessing broadband capacity and access to broadband services, as well as planning disaster resiliency and redundancy.”

Additional Resource:

New Connectivity Projects in the Wake of Resilience Woes in the U.S. Virgin Islands”