Adapted from a successful initiative in Boston, Tech Goes Home Chattanooga (TGH CHA), trains staff and leaders at schools, community centers, libraries and churches how to get more people from low-income and underserved populations online. In 2016, Tech Goes Home CHA plans to reach 1,247 households by teaching computer skills classes, helping people signing up for affordable internet plans, and subsidizing chromebooks and iPads.

**Population targeted**
Low-income and underserved populations of all ages, the unemployed or underemployed, English language learners, and those with disabilities.

**Key metrics**
Since the pilot launched in January 2015, 116 have people completed the program, and another 215 individuals are currently enrolled in fall courses. The project aims to serve least 1,892 individuals by the end of 2016.

**City’s role**
The Mayor’s Office of Chattanooga helped form the Digital Equity Committee (DEC) at the Enterprise Center, which was tasked with leveraging the city’s new high-speed, digital infrastructure to bridge the digital divide. In addition, the City of Chattanooga & Hamilton County provided funding and staff to serve on the DEC.

**Advice to other cities**
Play to your city’s strengths and bring the practitioners (nonprofit leaders, community advocates) to the table early.