

Kansas City, MO

Most Promising New Plan, Innovation

The Internet Services and Weatherization Program program will provide low-income residents receiving energy saving repairs including insulation, efficient furnaces and water heaters with internet services and access to web based



CITY OF
KANSAS CITY,
MISSOURI

resources in order to maximize the cost saving benefits of these investments. This program adds value and innovation to existing city programs and assists the City in achieving the goals of its Digital Equity Strategic Plan by promoting the relevance of the internet to residents.

Population targeted

Low- to moderate-income residents receiving City Minor Home Repair and Weatherization Services. This program is available to homeowners and renters with certain conditions applicable to the landlord in rental property circumstances.

Key metrics

The Internet Services and Weatherization Program will work with partners and program recipients to establish program goals and performance measures to monitor increases in cost savings to residents and internet adoption.

City's role

The Internet Services and Weatherization Program arose from conversations with City staff and the Kansas City Coalition for Digital Inclusion. The program will be administered by the City of Kansas City, MO's Neighborhoods & Housing Services Department.

Advice to other cities

The Internet Services and Weatherization Program will be enhanced to ensure that all recipients receive information on specific web based resources that will enable them to maximize the cost savings benefits of the improvements they will be receiving. Our program partners will offer free training classes and other online programs to assist in educating the recipients.